

## **NISOA / NCAA Registration Frequently Asked Questions (FAQs)**

*As a follow up to the instructions already provided via email and on the NISOA Member Portal, we've provided this easy to follow FAQ document that addresses some common questions regarding the new registration process with NCAA for NISOA members.*

### **Q: How do I take advantage of the expanded partnership with NISOA & NCAA?**

A: Follow the steps on the NISOA Member Portal to take advantage of the partnership

### **Q: Do all NISOA members have access to the postseason NCAA eligibility fee waived?**

A: Yes, all NISOA members now have access to register with the NCAA and be eligible for postseason assignments. We highly encourage ALL members to register with the NCAA ASAP, take the test, and perform the background check to take full advantage of this membership benefit.

### **Q: Where do I go to start the process?**

A: You first need to log into the [NISOA Member Portal](#) to access the exclusive link for registration. There are directions and links provided.

NISOA Member Portal: [nisoa.mn.co/login](http://nisoa.mn.co/login)

### **Q: Why can't I access the NCAA test?**

A: You first must register with the NCAA before you can access the test. See link above for how to register with NCAA and take advantage of the NISOA partnership.

### **Q: I get an error message, "Unauthorized Access - this content is only available to registered members of NCAA Soccer" when I try to take the test, what should I do?**

A: You first must register with the NCAA by using the link on the NISOA Central Hub to have access to take the test.

### **Q: How do I complete the background check?**

A: After you've registered with the NCAA, you can log into the NCAA Central Hub ID #106254. Click the Eligibility tab at the top, scroll to the bottom where you see "Returning NCAA Soccer Officials" and click on the link provided "2022-2023 Soccer Officials Postseason Eligibility." You'll then select the "Background Check Consent." The how-to-video above shows you this step.

### **Q: How do I access the test?**

A: After you've registered for the NCAA, you can log into the NCAA Central Hub ID #106254. Click the Eligibility tab at the top, scroll to the bottom where you see "Returning NCAA Soccer Officials" and click on the link provided "2022 NCAA Soccer Rules Test." You'll then select the "Take Test." The how-to-video above shows you this step, as well.

**Q: Who should I contact if I'm still having issues?**

A: Arbiter Support is available if you're having trouble. ArbiterSports Support can be reached at 800-311-4060 or [success@arbitersports.com](mailto:success@arbitersports.com).